



BCSquared UK Pricing Bundles

Information

Issue Date	27/04/21
Version	2.07
Assumed Term	36 Months
Notes	<ul style="list-style-type: none"> ▪ This example pricing is indicative only and does not represent a best and final offer ▪ This example pricing requires ratification with BrightCloud before an offer is made to a customer ▪ Use of this example pricing is subject to BrightCloud Standard Terms and Conditions ▪ All bundle pricing shown (not professional services) units are £ per user / month

PSTN and Webex Calling Bundles

	Partner	RRP	Notes
PSTN Only Bundle for WxC Back Office (customer to provide WxC)	£6.71	£8.46	includes PSTN Access, Geo DDI, 300 National mins, 300 Mobile mins, 24 x 7 Support and Maintenance
PSTN and Webex Calling Bundle for Back Office	£14.96	£18.21	includes PSTN Access, Geo DDI, 300 National mins, 300 Mobile mins, 24 x 7 Support and Maintenance, WxC Knowledge Worker
PSTN only Bundle for MSTEams (customer to provide MSTEams 'Phone System')	£8.02	£10.16	includes PSTN Access, Geo DDI, 300 National mins, 300 Mobile mins, 24 x 7 Support and Maintenance
Add CCBox Call Recording (to any PSTN or Webex Calling Bundle)	£3.08	£4.00	including 4GB Storage (~1 Year Archive)

Contact Centre Bundles

	Partner	RRP	Notes
Partner Provides WxCalling or Other End Point			
Named WxCC Standard Agent	£64.44	£73.36	includes BCSq PSTN, 24 x 7 Support and Maintenance
Named WxCC Premium Agent	£101.40	£120.39	includes BCSq PSTN, 24 x 7 Support and Maintenance
BrightCloud Provides WxCalling			
Named WxCC Standard Agent with WxCalling	£68.38	£77.51	includes BCSq PSTN, WxCalling, 24 x 7 Support and Maintenance
Named WxCC Premium Agent with WxCalling	£105.33	£124.54	includes BCSq PSTN, WxCalling, 24 x 7 Support and Maintenance
Contact Centre Options			
Add Cisco WFO Bundle to a WxCC Agent (QM, WFM, Speech Analytics/Transcription)	£79.41	£89.34	includes Cisco QM, WFM, Speech Analytics and Transcription, 40GB Storage Real Time, 40GB Storage Glacier
Add Cisco Campaign Manager to a WxCC Agent (Outbound Dialler)	£60.98	£68.61	
Add CCBox Bundle for WxCC	£13.08	£17.00	includes Wallboard, 1 Year Call Recording Archive
Add CCBox WFM for WxCC	£18.46	£24.00	

PSTN and Webex Calling Professional Services Examples

	Partner	RRP	Notes
BCSquared PSTN			
Standard Set Up	£2,270	£2,838	0.5 Days PM 2.25 Days Senior UC Consultant 1 Migration Event
Standard with 1 Porting Event	£3,840	£4,612	0.75 Days PM 3 Days Senior UC Consultant 1 Migration Event, 1 Porting Event (Out of Hours)
Standard with 1 Porting Event and MS Teams	£5,335	£6,108	0.75 Days PM 3 Days Senior UC Consultant 1 Migration Event, 1 Porting Event (Out of Hours) 1 MS Teams Set Up
Webex Calling			
100 Users	£6,256	£7,820	1.6 Days PM 6 Days Senior UC Consultant 2 Migration Events
200 Users	£8,812	£11,015	2.2 Days PM 8.5 Days Senior UC Consultant 2 Migration Events
500 Users	£20,180	£29,850	3 Days PM 12.5 Days Senior UC Consultant 4 Migration Events
1000 Users	£36,660	£45,825	9 Days PM 35.5 Days Senior UC Consultant 6 Migration Events

Webex Contact Center Professional Services Examples

Webex Contact Center	Partner	RRP	Notes
10 Users (Voice Only Contact Center)	£6,810	£8,512	2 Days PM 5.75 Days Senior CC Consultant 1 Migration Event
50 Users (Voice Only Contact Center)	£10,870	£13,588	2.5 Days PM 9.75 Days Senior CC Consultant 2 Migration Events
100 Users (Voice Only Contact Center)	£19,750	£24,688	4.5 Days PM 17.75 Days Senior CC Consultant 3 Migration Events
200 Users (Voice Only Contact Center)	£37,510	£46,888	8.5 Days PM 33.75 Days Senior CC Consultant 5 Migration Events

Professional Services Rate Card

	Partner	RRP	Notes
Program Manager Days	£1,000.00	£1,250.00	
Project Manager Days	£760.00	£950.00	
Project Coordinator Days	£636.00	£795.00	
CC Solutions Architect Days	£1,000.00	£1,250.00	
CC Senior Consultant Days	£920.00	£1,150.00	
UC Solutions Architect Days	£920.00	£1,150.00	
UC Senior Consultant Days	£840.00	£1,050.00	
Consultant Days	£760.00	£950.00	
Field Engineer Days	£560.00	£700.00	
Software Developer Days	£1,000.00	£1,250.00	
Trainer Days	£600.00	£750.00	